

IT Managed Services

Advisory | Infrastructure | Backup | Security | Cloud | M365

Growth through Technology

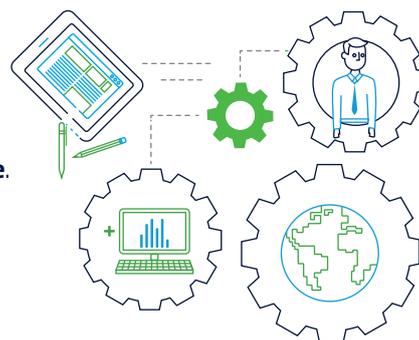
Your IT Manager

We help advise, set up and manage your IT function with **best practices** and **governance**.

Holistic approach to help **drive business growth in a secured IT environment**

IT best practices

Data security and PDPA compliant



What we do



Discovery and Advisory

Reimagine IT Needs and Instil Best Practices



On-boarding

Simplify IT Workflows for Support, Security and Asset Management



Managed Services

Standardise Daily, Monthly, and Annual Routine

Get more details



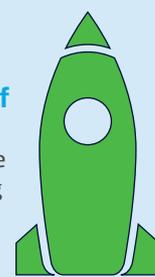
Save costs
and align IT investment to business priorities

Simplify and standardise
with best practices to manage hybrid environment confidently

Resilient
business operations in a safe IT environment

Agility
to leverage IT for growth

Future-proof
business and evolve with the ever-changing technology landscape



No matter the size or industry of your business, our team of domain experts provides a single point of contact for all your business technology needs. Whether we are your dedicated IT resource or complementing your existing IT team, we are ready to manage your technology like it is ours so you can maximise its potential.



Advisory and Governance

- IT assessment and IT best practices
- PDPA e-Advisory
- IT audit support for certification (ISO / OSPAR / MAS TRM)
- CTO as-a-Service
(Digital advisory and project management support)



IT Asset Management and Budgeting

- IT asset lifecycle management and documentation for hardware, software and devices
- Infrastructure upgrades and migration
- IT budgeting to reduce CAPAX and increase ROI
- New office setup / relocation / connect multiple sites with a high-performing, reliable and secure network and connectivity design



Remote Monitoring and Helpdesk

- 24x7 remote monitoring and helpdesk support
- Streamlined workflows for daily IT administration and change requests, and IT staff orientation
- On-site support and enhanced response time for critical incidents



Security

- Security fundamentals & preventive measures – Managed Detection and Response (MDR), firewall, endpoint protection, patch updates, vulnerability assessment, IT awareness training, and more
- Proactive real-time threat detection and control of IT assets and data



Cloud

- Cloud migration / deployment / optimisation
- Cloud security SOPs – Secure VPN, 2FA, BYOD, and more
- Single, agile and reliable cloud with predictable monthly usage and cost management
- Hybrid multi-cloud strategy for applications and services management



Data Backup and Disaster Recovery (DR)

- Hassle-free remote administration, backup validation, and DR exercise for peace of mind
- Backup of servers/ workstations/ SaaS / external hard drives
- Hybrid backup solutions and business continuity planning based on your budget and risk appetite
- Incident response management



Managed Microsoft 365

- Secure remote work with Microsoft 365 security – Endpoint security, mobile device management, and more
- End-to-end Microsoft support – License optimisation, email migration, remote setup and end user support, M365 backup and user learning portal.
- Integrate productivity tools (Email / Office suite / Teams / OneDrive/ SharePoint) and business applications (Business Central / Dynamics 365 / Power BI) for optimal efficiencies.

Talk to our experts:

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